

Private Water Supply Sample Request Form

You can request Environmental Health take a sample of your private water supply by completing this form and returning it to environmentalhealth@dumgal.gov.uk

We will be in touch within 5 working days of receipt of your completed form to confirm the cost of the sample and when we are available to take it.

Sample results are normally available 10 -12 working days from the date of sampling; the certificate of analysis will be emailed to your address of choice. A report will be provided detailing if the sample passed or failed and appropriate advice will be given.

Samples are analysed for parameters which indicate the safety and quality of the water and whether or not the supply on the day of sampling met legislative standards. The sample requires to be taken from inside the premises from the main drinking water tap post treatment, if any. We would recommend you have your water treatment system maintained and filters changed prior to the sample being taken.

Payment must be made at least 3 days prior to the appointment to ensure the sampling is carried out as arranged.

Sampling is available Monday, Tuesday, Wednesday and Thursday only and most samples are taken between 8am and 11:30 am. Please note we are unable to provide specific times. Please specify below if you have a preferred day.

Mon		Tue		Wed		Thurs	
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Contact Details: -

Your name:	
Agent and/or landlord details if arranging on behalf of occupant:	
Contact telephone number(s):	
Email:	

Please provide details of the property where the sample is to be taken from

Property Name:	
Postal Address:	
Postcode:	
Please provide any other relevant information e.g. for house sale; date by when the results are required	

Please specify the email address to which results should be sent:

Email:	
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Privacy Information

The information you have supplied on this form will be used for the purpose for which you have provided it, and appropriate measures are in place to protect your personal data.

Now Choose Which Type of Analysis You Require (please tick)

Details of the samples, analysis types and fees are on pages 3 and 4.

Sample from a non-commercial, unregulated (Type B) Supply (non-statutory) This analysis is normally taken from an owner occupied, domestic property. (3+4)

☐

The statutory standard analysis for a commercial property e.g. private rental; caravan site; food business on private water supplies. (1+2)

☐

A lead analysis (first draw) (1+Lead)

☐

A bacteriological analysis for farm assurance purposes. (1+ Coliforms and E.coli)

☐

Expedited sample visit (within 2 working days of request) (5)

☐

Other – e.g. re sample after failed parameter (we will get back to you to advise cost)

☐

Please provide “other” details: -

Additional parameters may be required depending on the location and/or type of your supply, on how the supply is treated (if at all) and as identified through risk assessment. We will notify you if we require additional parameters as part of your analysis; this will entail extra analysis costs which we will confirm. (See attached Private Water Services Fees pages 3 & 4)

Chemically Treated Supplies

Please indicate if the sample is to be taken from a chemically treated supply e.g. a chlorinated supply or if you have salt backwashed filters for iron/manganese or if you have nitrate or arsenic removal. If it is additional chemical parameters will be required. We will contact you on receipt of this completed form to advise on the total fee.

Chemically treated supply?

Yes ☐

No ☐

Please provide details: -

If further analyses are required these will be charged as per analysis costs which we will confirm. (See attached Private Water Services Fees).

If an appointment is cancelled at the last moment and it is too late for us to reschedule another visit for the water sampler, then a penalty fee of **£79.80 inc. VAT** will be charged. (unless exceptional circumstances)

If the water sampler fails to gain access to a property to obtain a sample, then a penalty fee of **£96.60 inc. VAT** will be charged. (unless exceptional circumstances)

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	Fee description	Cost
1	Sample Visit for a regulated supply (statutory) (No VAT is chargeable)	£178.50
2	Minimum Statutory Standard Analysis - Total Count @22°C (£2.54) , Coliforms + E coli (£15.30) , Enterococci (£3.83) , Clostridium perfringens (£7.66), Colour (£4.85), Turbidity (£4.85), pH (£4.85), Copper (£4.44), Lead (first draw) (£4.44), Iron (£4.44) , Manganese (£4.44), Nickel (£4.44) , Zinc (£4.44), (No VAT is chargeable)	£70.52
2a	Analysis of specific and/or additional parameters required due to previous sample fail (i.e. resample), risk assessment, analysis history, source and treatment type will be charged as per appended list (No VAT is chargeable).	
3	Sample Visit for unregulated (Type B) supply (non-statutory)	£84.00 incl VAT
4	Minimum Standard Analysis - Coliforms + E coli (£15.30), Enterococci (£3.83), Turbidity (£4.85), pH (£4.85), Lead (first draw) (£4.44), Nitrate & Nitrite (£9.70), Taste & Odour (£15.30), Conductivity (£4.85)	£57.60 (i.e. £48.00 max analysis fee plus VAT)
4a	Analysis of specific and/or additional parameters requested, recommended or required due to previous sample fail (i.e. resample), risk assessment, analysis history, source and treatment type will be charged as per list on page 2 plus VAT	
5	Expedited sample (within 2 working days of request)	£892.50 incl VAT
6	Risk Assessment - regulated supply (statutory) (No VAT is chargeable).	£404.25
6a	Risk Assessment - unregulated supply (non-statutory).	£120.00 plus VAT
7	Simplified Risk Assessment (No VAT is chargeable)	£299.25
8	Risk Assessment Consultation (non-statutory)	£210.00 plus VAT
9	House Sale - Unregulated supply = Sample Visit (3) + Analysis (4+4a)	From £141.60 incl VAT
	Penalties	
10	Sample appointment cancellation (if too late to reschedule)	£79.80 incl VAT
11	Sample appointment failure to gain access to obtain arranged sample (unless exceptional circumstances)	£96.60 incl VAT

Email - Privatewatersupply@dumgal.gov.uk

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Specialised Analysis Options	Cost
Ammonium	£4.85
Anions	£44.48
Chloride	£4.85
Coliforms & Ecoli (AKA DG Micro)	£15.30
Aluminium	£4.44
Arsenic	£4.44
Mercury	£4.44
Sodium	£4.44
Lead - Flush sample	£4.44
Zinc	£4.44
PAH	£43.90
Pest_02	£91.04
Pest_Gcms	£84.18
Pest_Pos01	£87.81
Radon	£102.44
Sulphate	£4.44
THMs_Solv	£17.56
Vinyl_Chlr	£153.80
UV Transmissivity	£4.85

Additional parameters not on the list will be costed on request.

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